

Free Aftersales Service

for Wichita clutches & brakes



Just to remind you of the following three elements of our Customer Care Program:



1. Free unit overhaul with 24 hour turnaround



Send your complete Wichita clutch or brake to our Bedford factory and - FREE OF CHARGE - we will dismantle the unit, inspect it and advise you of any parts required, rebuild it and pack it ready for dispatch.

All labour is free - you only pay for new parts supplied against your order.

***Guaranteed 24-hour turnaround for all stock parts.**



2. Free relining service with 24 hour turnaround



For Wichita or Taylor clutches and brakes, incorporating drive plates with riveted or screwed friction segments onto a metal plate including: Wichita Mistral tension brakes, WCM Water Cooled brakes, HPM High Performance Brakes, CSM Kopper Kool brakes or Taylor PCAB.

Send your Wichita or Taylor drive plate back to our Bedford factory and we will strip off the worn friction material and refit new friction material free of labour charge. You only pay for the new parts.

***Guaranteed 24-hour turnaround for all stock parts.**



3. 24 hour helpline - 7 days a week



If you need urgent help out of office hours please make use of our 24-hour helpline.

24-hr helpline number is +44 (0) 1234 324 324

During office hours (0830hrs to 1715hrs) call our multi-line main switchboard telephone number 01234 350 311 as normal.

We hope that our customer care program will be of benefit to you.

* If for any reason we cannot help you within 24 hours you will be advised immediately.